## **Touch-Tone Registration**

# Want a quick, easy, convenient way to register for programs? You got it!

Use Touch-Tone Registration to register for most courses, programs and activities, any hour of the day or night, seven days a week. With today's increasing demands on family time, Parks and Recreation offers our customers a quick and easy way to register. All it takes is your phone, your Parks and Recreation account card (call 748-1623 to get one) and your MasterCard, VISA, or VISA/MasterCard debit card number.

#### To get a Parks and Recreation Account Card

Complete the form below and fax it to us: (804) 751-4131. Or mail it to us: Chesterfield County Parks and Recreation, P.O. Box 40, Chesterfield, VA 23832. Need special assistance? Call (804) 748-1623.

Or fax completed form to (804) 751-4131.

#### Find the TT button!

TOUCH-TONE

Whenever you see this symbol next to a program, it indicates that you can use our easy, Touch-Tone Registration process.



#### Here's how it works:

- 1. Phone (804) 768-7722.
- 2. Press "1" for the registration menu.
- 3. Press "1" again to register.
- 4. Enter the "Personal Barcode Number" (from your Parks and Recreation account card) for the person you want to register.
- 5. Enter the "Family PIN" (from your Parks and Recreation account card).
- 6. Enter the "Course Number" (from Parks and Recreation's Program Guide).
- 7. Enter your VISA, MasterCard or debit card information.

It's that easy!
You'll receive confirmation by mail.

\* required

information I

Address				
Home Phone				
☐ Current Customer ☐ Ne				
Please list all family memb	oers			
Last Name		First Name	Date of Birth* Mo/Day/Yr	Se

APPLICATION FORM FOR TOLICH-TONE ACCOUNT

## **Other Information**

#### **Employment Opportunities**

#### **Recreation Supervisors, Leaders** and Therapeutic Recreation Staff:

Chesterfield County Parks and Recreation is seeking individuals to supervise children during our summer drop-in recreation programs. Salary range varies with qualifications and experience. Details: Dave Caras, 748-1132

#### **Specialized Class Instructors:**

Instructors and volunteers are needed to lead and instruct preschoolers, youths, teens, adults, senior adults and individuals with disabilities in recreational activities and classes in dance, health, fitness, crafts and hobbies.

Details: Dave Caras, 748-1132

## **Adverse Weather Hot Line 748-1001**

#### **Field Closings and Facility Closings**

Field Closings: Decisions regarding weekday field closings due to weather conditions are not made until 4 p.m. weekdays. Decisions regarding games at outdoor school sites are made by league commissioners.

Facility Closings: If you are not sure about the status of a facility or activity, first call the hot line, then try the appropriate staff, and then Parks and Recreation at 748-1623.

#### **Facility Reservation Information**

Bensley Community Building: 275-5321 Ettrick Community Building: 526-5596 Fairgrounds/Exhibition Hall: 748-1126 Horseback Riding Rings: 748-1126

Picnic Shelters: 751-4696

#### **Picnic Shelter Reservations**

Picnic shelters may be reserved after Jan. 1 each year. Reservations are available from mid-March through mid-November. Shelters may be reserved from 9 a.m.-2 p.m., 3-8 p.m. or 9 a.m.-8 p.m. Shelters can hold up to 150 people each. Please contact us for events that will include more people. Fees range from \$40 to \$90. Special activities and events at the shelters require additional approval. For shelter reservations, call (804) 751-4696 or access a shelter reservation form at www.chesterfield.gov.

#### Picnic shelters are available at these locations:

Daniel Park at Iron Bridge Dodd Park at Point of Rocks Ettrick Park Goyne Park

Harrowgate Park Huguenot Park Robious Landing Park Rockwood Park



### **How to Reach Us**

The department administration building, located at 6801 Mimms Loop, is open from 8:30 a.m. to 5 p.m., Monday through Friday, except on government holidays.

(804) 748-1623; TDD - (804) 748-1127 www.chesterfield.gov

#### **Parks Numbers**

If you have a question about a specific park, you can call that park directly from 7 a.m. to 3:30 p.m.

Main Parks Office 748-1624 (8 a.m.-5 p.m.)

Dodd Park at Point of Rocks 530-2459 Huguenot Park 323-1700 Daniel Park at Iron Bridge 271-7554 Rockwood Park 276-6661

**After-Hours Parks and Recreation Assistance** After working hours or on weekends, call 748-1624.

# **Parks and Recreation Advisory**

The Parks and Recreation AdvisoryCommission (PRAC) provides a link between the community and the Parks and Recreation department. The PRAC has two representatives from each magisterial district and one from the School Board. The county Board of Supervisors appoints members to the PRAC for four-year terms. The commission meets monthly to hear concerns, discuss issues and provide input to the department about the operation of parks and recreation services. Citizens are welcome at the meetings, held the first Thursday of each month at 7 p.m., at the Central Library For more information, contact the department at 748-1623.

#### **Commission Members**

**Commission (PRAC)** 

Bermuda District Matoaca District Timothy Mick Tim Russell **Jack Griffin** Earl Gee

Clover Hill District Midlothian District

Frank McDavid Ron Maxev Terry Minor Hadi Yazdan Panah

Dale District School Board Representative Dennis Harding Lynn Crump, Chairman

**Bob Terrell** 

#### Nondiscrimination/Inclusion Statement

The Chesterfield County Parks and Recreation Department provides opportunities and recreation programs that are open and accessible to all citizens in the county regardless of sex, religion, socioeconomic status or level of physical or mental ability.

Please give us at least three weeks notice prior to the course or program start date to make reasonable accommodations. An abbreviated version of this brochure is available on audiocassette by calling 748-1623, (TDD) (804) 748-1127.

# Registration begins Monday, April 26, 2004

#### **Registration Information**

Courses are filled on a first-come, first-served basis. A receipt represents a completed registration. The county charges \$25 for returned checks.

#### Refunds

Refunds are made when courses are full or canceled. If a change in day, time or location prohibits you from attending, we will be happy to refund your fee. Simply mail your written request at least one week prior to the start of the program.

#### We guarantee your satisfaction!

If after taking a course, you were dissatisfied with it, you may either transfer to another course or request a refund. Just notify us in writing within one week of the end of the course.

## **How To Register**



**By Mail:** Complete form below and attach payment or credit card information. No cash, please.



**In Person:** The Parks and Recreation Administration Building is open weekdays, 8:30 a.m.–5 p.m., and is located at 6801 Mimms Loop in the Chesterfield Government Center.



**Drop In:** Drop registration form with payment (no cash) in the mail slot at the Parks and Recreation Administration Building.



**By Phone:** Call (804)748-1623. Have credit card information ready or use Touch-Tone Registration. See page 29.



**By Fax:** Fax form with credit card information to (804)751-4131.

Addit Name					DOB_	
Address						
City	ty			Zip		
Home Phone	W	ork Phone		E-mail		
Participant Name	Date of Birth Mo/Day/Yr	Activity Name	Course Number	Activity Location	Start Date	Start Time
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HOLDERS NAME_				CHECK ONE:	□ VISA	☐ MAS
E CARD NUMBER				EXP. DATE _		
HOLDERS NAME_ CARD NUMBER SIGNATURE						
Mail registration form an Parks and Recreation De 2.O. Box 40 Chesterfield, VA 23832	epartment (804 (804			Make chec Chesterfiel		







Chesterfield County Parks and Recreation

P.O. Box 40, Chesterfield, Virginia 23832